



Hanover Area Fire and Rescue Commission
Fire Chief's Office
228 High Street
PO Box 1292
Hanover, PA 17331



Anthony Clouser, Fire Chief

aclouser@79fire.com

717-646-2814

September 9, 2024

Residents of the Borough of Hanover and Penn Township,

Recently, residents of the community have inquired why EMS services from outside the Borough and Penn Township have responded to medical emergency calls within our jurisdiction. There are several reasons why outside services are being used. Often, we receive multiple 9-1-1 calls back-to-back when Borough / Township services have already been deployed, necessitating the use of outside resources. In addition, Borough / Township services provide mutual aid to other municipalities resulting in periodic decreases of available services for our own area; in the last three months, 14% of our EMS calls were to provide mutual aid to outside communities. Moreover, a significant shortage of paramedics and staff have resulted in occasions when paramedic staff was simply not available.

As Fire Chief for the Hanover Area Fire and Rescue Commission, I am committed to providing the highest level of quality care to our residents. The Hanover Area Fire & Rescue Commission is actively working to address the challenges explained above. To assist us in meeting the current call demand and to provide paramedic services at all hours, the Commission will be utilizing Adams Regional Emergency Medical Services beginning Sunday September 15, 2024 at 7:00 AM. They will be stationed at the Wirt Park Fire Station and will provide an ambulance staffed with an EMT and paramedic. This unit will supplement our own units and will be available 24/7. Additionally, if you have a subscription to our service, Adams Regional EMS will honor it, and we will honor their subscriptions.

I was made aware that some residents were led to believe that we are closing our EMS service. This is inaccurate and untrue. While the Hanover Area Fire & Rescue Commission is currently negotiating a new collective bargaining agreement, the Commission Board has made it very clear that we will continue to provide emergency medical services to our citizens.

As a resident, if you have any questions, I urge you to contact my office. To reiterate, our association with Adams Regional EMS is only temporary until such time that we are able to once again fully staff our units.

We are accepting applications for full & part-time Paramedics, Advanced EMT's and EMT's. Resumes can be sent to Rebecca Hanshew at rhanshew@79fire.com.

Respectfully,

A handwritten signature in black ink, appearing to read "Anthony Clouser".

Anthony Clouser
Fire Chief